

**Ganesh Kanade**

**Address:**

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**India**

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#### **Objective:**

Seeking a Position in the **Hospitality Industry** that offers Professional Growth while being **Resourceful, Innovative** and **Flexible**. Willing to work as a key player in Challenging and Creative Environment to **Utilize my Skills and Abilities**.

#### **Experience Review: Total of 9 years in food and beverage department.**

- 20 weeks of Industrial Training from **ITC Grand Maratha Sheraton & Towers Mumbai** (from 25 Oct 2005 to 12 March 2006)
- Worked in **Hotel Renaissance in Powai, Mumbai**. As a **Waiter** in Coffee shop **Lake View Cafe**. (from 4 feb 2009 to 16march 2010)
- Worked in **Hotel Le Meridien in Fujairah, U.A.E**. As a **Waiter** in views restaurant it's a coffee shop. (from 20 oct 2010 to 4 November 2011)
- Worked in **Hotel Saint Anne Resorts & Spa in Mahe, Seychelles**. As a **Head Waiter** in **A Labondance** it's a Buffet Restaurant (from 05march 2012 to 16 Dec 2013)
- Worked in **Sheraton Dubai Creek Hotel & Towers** as **Team Leader** in Dubai. (from 22<sup>nd</sup> March 2014 to 10<sup>th</sup> April 2015)
- Worked as **Restaurant Supervisor** for **Maia Luxury Resorts & Spa, Seychelles** (From 17 Dec 2015 to 10 june 2017)
- Worked as **Assistant Restaurant Manager** in **Savoy Resorts & Spa Seychelles**. ( From 28 june 2017 to 21 Sep 2018)
- Worked as **Assistant Restaurant Manager** in **Denis Private Island, Seychelles** ( From 28 April 2019 to 28Oct 2020)
- Worked in Six Senses Zighy Bay **As an Acting Restaurant Manager** ( From 23 feb 2022 to 01 Oct 2023)
- Worked as **Restaurant Manager** in **Taj West End Bangalore** ( From 30 Jan 2024 to 7 June 2024)

#### **Achievements in professional life:**

- Nominated **for Team work and high standards in the Hotel Le Meridien in Fujairah, U.A.E.**
- Got the certificate for giving **Best Customer Service** to the Guest in **Saint Anne Resorts & Spa in Mahe, Seychelles**.
- Completed **Food Safety** Level 2 Training.

#### **Academic Credentials:**

- **B.SC in Hotel Management** from **IHM Bhubaneswar, India- 2007.**
- **High School** from **R.G.S College, India- 2004.**
- **Board** from **Guru Nanak High School, India- 2002.**

#### **Passport details**

- **Passport Number:**S9458331
- **Passport Issue:** 23/10/2018
- **Passport Expiry:** 22/10/2028

### My Professional Duties and Responsibilities

- Achieving a high level of guest **satisfaction, consistency, politeness and efficiency** of all the staff members in performing required services.
- Reporting to **Food & beverage Manager or Resort Manager**.
- To maximize the revenue through sales and up-sell the **Beverages and wines**.
- Assigning duties and shifts to employees and to ensure adherence to **hotel Policies** and operative Procedures.
- Maintaining constant check of service standards to assure continuing expected standard of hotel's **Service, quality, policies and practices**.
- Supervising the activities of the Supervisors and coordinate with them on daily **guest satisfaction** in relation to **complaints/problems**.
- Maintain frequent contact with **guests and VIPs** and deal with special requests, Reservations, complaints on restaurant or other functional areas of the hotel and strives for the satisfactory and speedy adjustments of complaints, special request, etc.
- Maintain the **log book**.
- To immediately respond to fire alarm or other emergency situations.
- Overseeing stock levels and ordering supplies.
- Recruiting, training and supervising staff.

### Hobbies and Interest

- Travelling
- Listening to Music.

### Personal Assessment

- Developing **Analytical and Problem Solving** skill
- Open to new **Experiences and challenges**.
- Committed towards my **Career**.
- Good Communication **Skills and Talent to Empathize**.
- Quite **Diligent, Optimistic, Persistent** and **confident** in Life.

### Software Exposure:

- **Micros**
- **I.D.S.**
- **OPERA**

### Personal Details

**Languages Known** : English, Hindi and Marathi  
**Date of Birth** : 30/05/1986  
**Sex** : Male  
**Nationality** : Indian

## Declaration

I consider myself familiar with all the above-mentioned aspects. I am also confident of My Ability to work in a Team. I hereby declare that the information furnished above is true to the best of my knowledge.

### References:

- Mr. Sachin Padlekar **Assistant Manager** in **Renaissance in Powai, Mumbai.**
- Mr. Raj **Assistant Manager** in **Hotel Le Meridien in Fujairah, U.A.E.**
- Mr. Karl Saint Anne **Assistant Food & Beverage Manager** in **Saint Anne Resorts & Spa in Mahe, Seychelles.**
- Mr. Boris **Food & Beverage Operation Manager** in **Sheraton Dubai Creek Hotel, Dubai.**
- Mr. Aldo **Restaurant Manager** in **Maia Luxury Resorts & Spa, Seychelles.**
- **Mr. Gautam Oli Bar Manager** in **Savoy Hotel & Spa, Seychelles.**
- **Mr. Manoj Mohanan Assistant Food & Beverage Manager** at **Six Senses Zighy Bay, Oman**
- **Mr. Mintu Sharma In Villa Dinning Manager** at **Six Senses Zighy bay, Oman**