



# FARHAN NASIM

OPERATION MANAGER

Al Barsha 1, DUBAI, 122002, UAE  
00971-56-7457271  
farhannasimdx@gmail.com

## ABOUT ME

Enthusiastic and experienced Operations Manager with a strong track record in optimizing restaurant operations, budget management, and boosting staff performance. Passionate about driving customer satisfaction and enhancing operational efficiency. I am eager to contribute expertise in strategic planning and team leadership, ensuring high service and quality standards. My background in managing diverse teams across various locations aligns with the mission to deliver exceptional experiences and sustainable business growth.

## EDUCATION

### BACHELOR OF SCIENCE IN CHEMISTRY

Adam Jee Government Science College / Pakistan /

## SKILLS

MOTIVATIONAL LEADER

HANDLE MULTI RESTAURANTS OPERATION

EMPLOYEE TRAINING & DEVELOPMENT

THE ABILITY TO WORK ACCURATELY WITH FIGURES

MANAGE A BUDGET BY INCREASING SALES

REVENUE GENERATION

BUSINESS AWARENESS

INVENTORY CONTROL

DYNAMIC PLANNING

## WORK EXPERIENCE

### DEBONAIR'S PIZZA

Dubai  
Oct 2022 - Present

#### Operation Manager

- Experienced Operations Manager at Debonair's Pizza, skilled in streamlining restaurant operations, managing budgets, and enhancing staff performance.
- Proven track record in optimizing inventory control, driving sales growth, and ensuring high standards of customer service and operational efficiency.
- Oversee restaurant operations to ensure adherence to food safety standards, industry regulations, and high-quality service.
- Train staff on customer service techniques, manage scheduling to balance peak and off-peak hours, and handle hiring and training.
- Review financial reports and collaborate with chefs to enhance profitability and food quality standards.
- Coordinate with vendors for supply management, promote upcoming events through social media, and establish long-term goals to improve overall restaurant performance.

### KRUSH BURGER

Saudia Arab  
May 2018 - Mar 2022

#### Area Manager

- Skilled in staff development, inventory control, and implementing strategic initiatives to enhance customer satisfaction and achieve business growth.
- Develop annual financial plans, including top-line projections and budgets, to manage costs and achieve targets.
- Organize marketing activities, including promotional events and social media campaigns, to drive sales and create new opportunities.

### DEBONAIR'S PIZZA

Dubai  
Apr 2014 - Jan 2018

#### Multi Unit Manager

- Experienced Multi-Unit Manager at Debonair's Pizza, with a proven track record in overseeing multiple locations, optimizing operations, and managing budgets.
- Skilled in staff training, inventory control, and enhancing customer satisfaction to drive business growth and operational efficiency.
- Motivate and direct the team to deliver exceptional, fast, and friendly service, managing the restaurant budget and adhering to set guidelines.

### N\_K\_D PIZZA LLC

Dubai  
Aug 2012 - Mar 2014

#### Restaurant Manager

- Direct the preparation and sales of products to ensure customer satisfaction, providing coaching and feedback to team members, shift coordinators, and assistant managers.
- Lead the recruitment, selection, and retention of effective team talent, ensuring prompt attendance for shifts, meetings, and training.
- Prioritize and organize others work and time to meet deadlines and objectives.

TIME MANAGEMENT

CUSTOMER SERVICE

PROBLEM-SOLVING

## LINKS

**LinkedIn:**

[farhan-nasim-55779058](https://www.linkedin.com/in/farhan-nasim-55779058)

## LANGUAGES

ENGLISH

ARABIC

URDU

HINDI

- Identifies and solves complex problems, takes a new perspective on existing solutions.
- Sets day to day direction for employees to support business objectives.

KUWAIT FOOD  
COMPANY  
(AMERICANA) PIZZA  
HUT

Dubai  
Dec 2004 - Jul 2012

### ● Restaurant Manager

- Prepare monthly sales reports and weekly profit and loss statements, providing feedback and suggestions to the Area Manager to enhance operational efficiency.
- Maintain optimal stock levels to ensure smooth operations and meet customer demands, while controlling payroll costs in line with business fluctuations.
- Train and develop a team to deliver exceptional customer service, and oversee daily cash and credit sales for takeout and delivery orders.

## AWARDS AND CERTIFICATIONS

Pizza Hut, Dubai

### ● Certificates of Achievement

- Certificate of Achieving Highest R.R.P Across 2011
- Certificate of Achieving 96% R.R.P

Pizza Hut, DUBAI

### ● Certificates of Appreciation

- Food safety and HACCP (Person In Charge) Certificate
- Recognition of outstanding performance
- Get ready to lead a shift
- Lead a restaurant 1
- Lead a restaurant 2